

# Quick Fix: Error Downloading Apps in Android from Google Play

One of softstribe's reader were having problem downloading Android apps in his Android 4.2.2 JellyBean. When I just figured out and solved the problem, I thought to write an article about the issue and how to solve it right away.

Let me elaborate it a little more about the error. When he tries to install Android app from Google Play Store he gets the following error:

```
Error retrieving information from server.[RPC:S-5:AEC-0]  
Error while retrieving information from server rpc s-3
```

## Error Downloading Apps in Android 4.2.2 JellyBean

If you are using Android and having the same issue with your device then you can try this quick solution. Here is how I solved this issue:

1. Navigate to **Settings** → **Applications** → **Manage Applications** → **All**
2. Here on the screen you need to scroll down and look for **Google Play Store**
3. Once you find this app in the list open it and hit the button **Force Stop**, tap **OK**, and finally **Clear data**, and tap **OK**
4. Now, go back and get back to the applications list
5. Again look for **Google Service Framework** from the apps list
6. Open and hit the button **Force Stop**, tap **OK**, hit the button **Clear data**, and tap **OK**
7. Whoa, now simply reboot your device and check if this method worked.

Don't worry, this method is all you need to do. Feel free ask anything in comments below.

Congrats, you can now start downloading apps and continue enjoy with your Android device.